Service Application Form - Business

MyRepublic

Reg. No. 201117683C

This form is designed for companies which may have complex requirements and / or which have multiple contact points for authorized, billing and technical personnel. Subscribing companies without this complexity are welcome to subscribe using the standard MyRepublic Service Application Form.

Business Customer Information

Company Details	Authorised Officer Particulars
Name of Business / Company as in ACRA: Business Registration Number (BRN):	**Name of Authorised Officer, as in NRIC / Passport / FIN:** (Mr/Miss/Mrs/Mdm/Dr) Designation:
Registered Address as in ACRA: Postal Code:	**NRIC / Passport/ FIN of Authorised Officer:** Date of Birth (dd/mm/yyyy):
Company Contact Numbers: Main Office Contact Number: Main Office Fax Number:	**Contact Details of Authorised Officer** Office Number: Mobile Number: Email Address:

Installation Address

Installation Address: ☐ check here if same as Registered Address

Postal Code:

Billing Details

Billing Address: ☐ check here if same as Registered Address Postal Code:	**Name of Billing Contact Person:** **Contact Details of Billing Contact** Office Number: Mobile Number: Email Address:

Please attach:

1. Your ACRA BizFile or Registration of Compay (ROC)
2. **If the authorised officer is not listed in the ACRA BizFile or Registration of Company (ROC)**, an authorisation letter on company's letterhead giving authority to authorized officer to act on behalf of company for installation
3. A copy of Identification Card (IC) or passport of the authorised officer

Broadband Service Description

Service Package	☐ Business 100 ☐ Business 200 ☐ Business Plus ☐ Business Pro ☐ Other (please specify):
Contract Length	☐ 12 months ☐ 24 months ☐ 36 months ☐ Other (please specify):
Service Charges	One-Time Sign-Up, Activation, Installation Fee*: $ _____ Termination Point (TP) Installation (OpenNet)*: $ _____ ** Additional OpenNet and / or building management charges may apply. Site audit is conducted to assess these charges. See also list of one-time charges included with this form.* Deposit (MyRepublic)**: $ _____ *** Where applicable, the full deposit amount is required before the broadband service is activated and will be returned to the business customer after the termination of MyRepublic service line.*
	Monthly Price : $ _____

Other Specifics (Product Code):

Add-ons

	Monthly Price	Other Specifics (Product Code):
☐ Static IP		
☐ Reverse DNS		
☐		

Customer's Technical Contact Details

Name of Technical Contact Person:	**Contact Details of Technical Contact** Office Number: Mobile Number: Email Address:

Additional Information

(Attach additional sheets if space is insufficient)

Payment Mode

Payment By ☐ Credit Card ☐ Debit Card ☐ GIRO*

Credit/Debit Card Details**

Card No. ☐☐☐☐ - ☐☐☐☐ - ☐☐☐☐ - ☐☐☐☐

Name on Credit Card: _____

Card Type ☐ **Visa** ☐ **Mastercard** **Expiry Date:** M M Y Y

Card Holder Signature

*Must attach a completed and signed GIRO form, otherwise no installation will be carried out.
** Customer must give seven (7) days notice to MyRepublic if credit card details are to change.

One-Time Service Charges

What is This?	When or why does it apply?	Charges (excluding 7% GST)
OpenNet Termination Point (TP) installation for Business Premises	Almost always if a TP is not yet installed on the premises. You could choose to engage another 3rd party to provide this installation.	$533
Service sign-up, activation & ONT installation for Business	Covers OpenNet service provisioning cost + on-site installation visit	$460
On-site Service Call (additional equipment/material charges will be quoted on site)	For an on-site visit and provision of technical support	$55
Third Party Charges (additional equipment/material will be quoted in advance)	For requests that are out of the ordinary, extra charges may apply	As quoted
Cancellation of OpenNet TP installtion appointment for Business customers	Once your appointment is scheduled in OpenNet workplan, an Opennet charge will apply if the appointment is cancelled by you	$533
Early Termination Fee	If you terminate your contract before the end of the contract's term	Total sum of monthly charges for the remaining contract period
Termination Fee (includes ONT collection, if applicable - customers who do not have to pay this fee must return the ONT at their own cost)	Only for Business customers who have subscribed for less than 2 years	$158
Payment Default Fee	For every unsuccessful GIRO / Debit Card / Credit Card deduction	$10
Suspension of Service and Reactivation	If your late payment caused the service to be suspended	$158
Loss or Damaged ONT / Power Adapter / Patch Cord	If the Nucleus Connect equipment is damaged on your premises	$300 / $8 / $6 respectively
Static IP add-on installation and cancellation	Cancellation fee only applies for cancellation of Static IP within 1 year of installation	$50 for installation waived $46.73 for cancellation

Summary of MyRepublic Service Terms & Conditions

- MyRepublic service is available only at premises which are NBN fibre-ready. At all times, the availability and provision of service is subject to prevailing NBN coverage, service availability and availability of all relevant resources.
- You acknowledge and agree that under certain circumstances, the service activation date quoted you by MyRepublic will change without any liability to MyRepublic.
- There can be no rescheduling of OpenNet appointments for installation of service under any circumstances, with OpenNet treating these as early cancellation which activates OpenNet cancellation charges.
- All Charges quoted are subject to change according to the application terms and conditions of MyRepublic and do not include GST or any other applicable sales or use tax or similar charge.
- Cancellation charges are applied by OpenNet for any withdrawal of application before activation of service.
- We are not responsible for CPE not supplied by us. You are welcome to use your own router although you are required to configure it yourself. In this case, the point of demarcation for our responsibility is up to the point of the ONT and we recommend you use the MyRepublic router as back-up. You must pay us our prevailing on-site support charges when we provide you with any on-site support if the fault does not lie with our network. Charge for on-site service call is listed in One-Time Service Charges.
- We do not warrant or give any guarantee on data transfer speed or any other aspect of the service. We hereby exclude all warranties, whether express or implied by law, regarding the use of the service (including without limitation the accessibility, reliability or accuracy of the service) and the performance and/or condition of the network.
- You should read MyRepublic's Terms and Conditions at www.myrepublic.com.sg/legal before registering and/or using our services. These terms and conditions are deemed incorporated by reference. Use of MyRepublic's services will constitute acceptance of these terms and conditions and any amendments thereto.

We hereby apply for the services set out in this form.
By signing this Application Form, we acknowledge and agree to be bound by the Terms and Conditions for the MyRepublic service set out above.
We confirm that I have provided full and accurate information to MyRepublic.
I warrant and undertake that I am a duly authorised signatory of the Customer named above.

_____	_____	____/____/_____	_____
Printed Name of Authorised Officer	Signature of Authorised Officer	Date (dd/mm/yyyy)	Company Stamp

FOR OFFICIAL USE ONLY

Channel ID _____

Remarks

Sales Order: _____

OpenNet Date/Time: _____

MyRepublic Date/Time: _____

Deposit collected: _____

Customer ID: _____

Overview of Process to Activate Next Gen NBN Service			
	MyRepublic will manage the activation end-to-end, informing you of estimated activation lead-time →		
START Fill-in, Sign and Submit this Form to MyRepublic	Site Survey Conducted by OpenNet *Assessment of work required to bring in Fibre Termination Point (TP) including whether ad-hoc charges may be incurred or imposed by your building management*	OpenNet Installation of Fibre TP	**END** MyRepublic Onsite Install and Service Activation